# Melrose Community Needs Assessment Survey



**571 Total Responses** as of May 12, 2022

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#### **About the Melrose Community Needs Assessment Survey**

Under the American Rescue Plan Act (ARPA), passed by the federal government in March 2021, the City of Melrose received federal aid to respond to the public health and economic impacts of the public health emergency created by the COVID-19 pandemic. The City of Melrose will receive approximately \$8.4 million in relief funds over the course of the next two years. All the funding must be expended or committed by December 31, 2024.

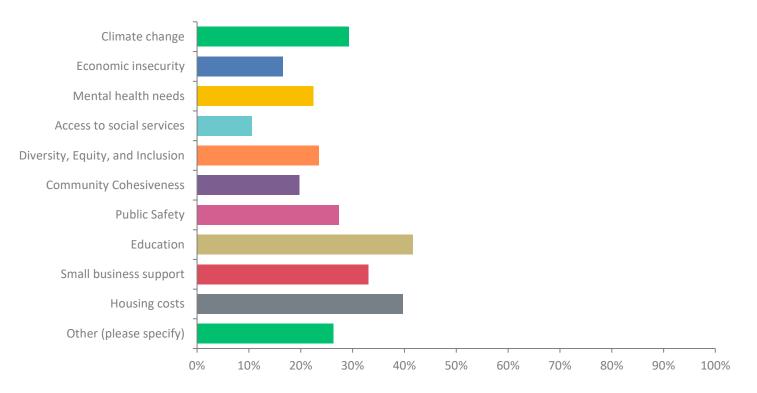
Since January 2022, Mayor Brodeur and his staff have been in the process of collecting and evaluating proposals from City departments and community members for use of the ARPA funds, reflecting a wide range of needs. Mayor Brodeur made it a priority to gain community members' input on how the City prioritize the use of these financial resources - input that will enable the City to best support the community's needs over the next three years.

On February 23, 2022, the office of Mayor Paul Brodeur launched the <u>Community Needs Assessment</u> <u>Survey</u> to collect community feedback around the use of the City's American Rescue Plan Act (ARPA) funds. Community members completed the four-minute survey, which asked participants to rate a series of community needs and identify projects of interest.



# Q1: Choose the three top issues facing the Melrose community today, or add your own issue at the bottom.

Answered: 567 Skipped: 4



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# Q1: Choose the three top issues facing the Melrose community today, or add your own issue at the bottom.

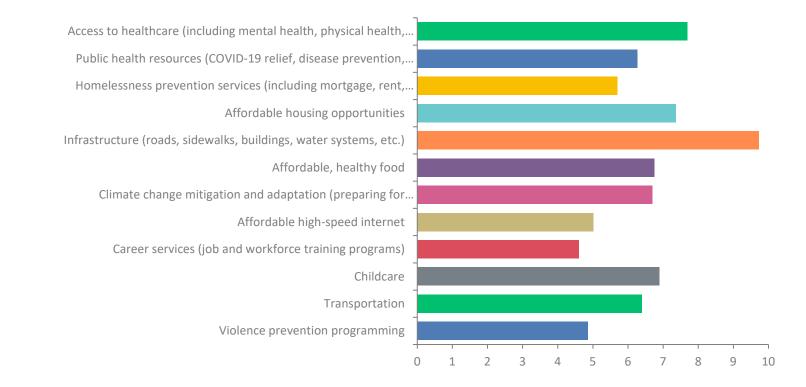
Answered: 567 Skipped: 4

ANSWER CHOICES	RESPONSES	
Climate change	29.28%	166
Economic insecurity	16.58%	94
Mental health needs	22.40%	127
Access to social services	10.58%	60
Diversity, Equity, and Inclusion	23.46%	133
Community Cohesiveness	19.75%	112
Public Safety	27.34%	155
Education	41.62%	236
Small business support	32.98%	187
Housing costs	39.68%	225
Other (please specify)	26.28%	149
TOTAL		1644

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# Q2: Please rank the following categories of community needs in order of priority (Number 1 being the highest).

Answered: 571 Skipped: 0



# Q2: Please rank the following categories of community needs in order of priority (Number 1 being the highest).

Answered: 571 Skipped: 0 5 6 1 2 3 4 7 8 9 10 11 12 TOT WFIGHTFD AL **AVERAGE** Access to healthcare 13.1 11.9 10.8 10.5 11.3 11.0 5.60 6.13 5.43 2.98 3.85 7.18 571 7.70 (including mental 3% 1% 6% 1% 8% 3% % % % % % % health, physical 65 32 35 75 68 62 60 63 31 17 22 41 health, wellness programs, etc.) Public health 3.15 8.76 10.1 7.71 9.81 9.63 8.93 9.11 5.95 8.06 10.5 8.23 571 6.27 resources (COVID-19 % % 6% % % % % % % % 1% % 56 55 51 52 relief, disease 18 50 58 44 34 46 60 47 prevention, pandemic response, etc.) Homelessness 9.46 1.40 7.18 7.53 6.65 6.83 10.8 8.58 10.8 13.1 10.17.36 571 5.70 prevention services % % % % % % 6% % 3% % 6% 6% (including mortgage, 8 41 43 38 39 54 62 49 62 75 58 42 rent, and utility assistance, legal aid)

## Q2: Please rank the following categories of community needs in order of priority (Number 1 being the highest) Continued.

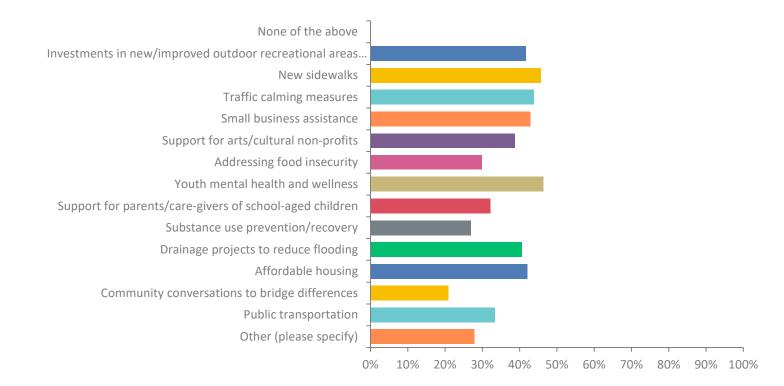
Affordable housing opportunities	13.4 9% 77	11.3 8% 65	9.63 % 55	9.98 % 57	7.71 % 44	5.60 % 32	8.41 % 48	8.23 % 47	7.71 % 44	6.83 % 39	7.53 % 43	3.50 % 20	571	7.36
Infrastructure (roads, sidewalks, buildings, water systems, etc.)	37.3 0% 213	18.0 4% 103	12.6 1% 72	7.53 % 43	5.78 % 33	4.20 % 24	2.98 % 17	3.50 % 20	2.10 % 12	2.80 % 16	1.93 % 11	1.23 % 7	571	9.73
Affordable, healthy food	4.03 % 23	7.53 % 43	8.76 % 50	11.0 3% 63	8.76 % 50	13.1 3% 75	12.0 8% 69	10.6 8% 61	8.93 % 51	7.71 % 44	4.03 % 23	3.33 % 19	571	6.76
Climate change mitigation and adaptation (preparing for extreme heat/cold/flooding events, reducing greenhouse gas emissions, etc.).	11.7 3% 67	8.76 % 50	7.71 % 44	7.53 % 43	9.28 % 53	6.83 % 39	9.46 % 54	7.88 % 45	6.83 % 39	6.48 % 37	5.60 % 32	11.9 1% 68	571	6.70

#### Q2: Please rank the following categories of community needs in order of priority (Number 1 being the highest) Continued.

speed internet   %															
16 26 21 43 49 36 41 47 60 59 76 97   Career services (job and workforce training programs) 1.58 3.50 6.13 7.01 5.25 9.46 10.5 14.8 14.3 12.2 571 4.60   Career services (job and workforce % % % % % % % % % % % 14.8 14.5 14.3 12.2 571 4.60   Childcare 5.95 9.81 10.5 10.5 10.6 7.36 9.46 9.11 7.88 7.71 6.48 4.55 571 6.90   Childcare 5.95 9.81 10.5 10.6 7.36 9.46 9.11 7.88 7.71 6.48 4.55 571 6.90   Transportation 2.98 7.88 10.5 9.98 9.63 10.8 8.76 7.01 7.53 8.41 9.81 6.65 571 6.40   % % % % % % % % <td>Affordable high-</td> <td>2.80</td> <td>4.55</td> <td>3.68</td> <td>7.53</td> <td>8.58</td> <td>6.30</td> <td>7.18</td> <td>8.23</td> <td>10.5</td> <td>10.3</td> <td>13.3</td> <td>16.9</td> <td>571</td> <td>5.02</td>	Affordable high-	2.80	4.55	3.68	7.53	8.58	6.30	7.18	8.23	10.5	10.3	13.3	16.9	571	5.02
Career services (job and workforce 0.53 1.58 3.50 6.13 7.01 5.25 9.46 10.5 14.8 14.5 14.3 12.2 571 4.60   and workforce % % % % % % % % % 1% 9% 4% 6%	speed internet	%	%	%	%	%	%	%	%	1%	3%	1%	9%		
and workforce % <	•	16	26	21	43	49	36	41	47	60	59	76	97		
training programs) 3 9 20 35 40 30 54 60 85 83 82 70   Childcare 5.95 9.81 10.5 10.5 10.6 7.36 9.46 9.11 7.88 7.71 6.48 4.55 571 6.90   % % 1% 1% 8% %	Career services (job	0.53	1.58	3.50	6.13	7.01	5.25	9.46	10.5	14.8	14.5	14.3	12.2	571	4.60
Childcare 5.95 9.81 10.5 10.5 10.6 7.36 9.46 9.11 7.88 7.71 6.48 4.55 571 6.90   M % 1% 1% 8% %	and workforce	%	%	%	%	%	%	%	1%	9%	4%	6%	6%		
% % 1% 1% 8% %	training programs)	3	9	20	35	40	30	54	60	85	83	82	70		
34 56 60 61 42 54 52 45 44 37 26   Transportation 2.98 7.88 10.5 9.98 9.63 10.8 8.76 7.01 7.53 8.41 9.81 6.65 571 6.40   %	Childcare	5.95	9.81	10.5	10.5	10.6	7.36	9.46	9.11	7.88	7.71	6.48	4.55	571	6.90
Transportation 2.98 7.88 10.5 9.98 9.63 10.8 8.76 7.01 7.53 8.41 9.81 6.65 571 6.40   % % 1% </td <td></td> <td>%</td> <td>%</td> <td>1%</td> <td>1%</td> <td>8%</td> <td>%</td> <td>%</td> <td>%</td> <td>%</td> <td>%</td> <td>%</td> <td>%</td> <td></td> <td></td>		%	%	1%	1%	8%	%	%	%	%	%	%	%		
% % 1% %		34	56	60	60	61	42	54	52	45	44	37	26		
17 45 60 57 55 62 50 40 43 48 56 38   Violence prevention programming 3.50 2.63 4.55 4.90 4.55 10.3 6.83 11.0 11.3 11.0 12.4 16.8 571 4.86	Transportation	2.98	7.88	10.5	9.98	9.63	10.8	8.76	7.01	7.53	8.41	9.81	6.65	571	6.40
Violence prevention   3.50   2.63   4.55   4.90   4.55   10.3   6.83   11.0   11.3   11.0   12.4   16.8   571   4.86     programming   %   %   %   %   3%   %   3%   3%   3%   1%   4.86		%	%	1%	%	%	6%	%	%	%	%	%	%		
programming % % % % % 3% % 3% 8% 3% 3% 1%		17	45	60	57	55	62	50	40	43	48	56	38		
	Violence prevention	3.50	2.63	4.55	4.90	4.55	10.3	6.83	11.0	11.3	11.0	12.4	16.8	571	4.86
20 15 26 28 26 59 39 63 65 63 71 96	programming	%	%	%	%	%	3%	%	3%	8%	3%	3%	1%		
	•	20	15	26	28	26	59	39	63	65	63	71	96		

## Q3: Please select the type of projects you would you like to see funded by the City of Melrose in the next three years (check as many as you would like).

Answered: 569



#### Q3: Please select the type of projects you would you like to see funded by the City of Melrose in the next three years (check as many as you would like).

Answered: 569 Skipped: 2		
ANSWER CHOICES	RESPONSES	
None of the above	0%	0
Investments in new/improved outdoor recreational areas (Please specify what types in the question 4 comment box below)	41.65%	237
New sidewalks	45.69%	260
Traffic calming measures	43.76%	249
Small business assistance	42.88%	244
Support for arts/cultural non- profits	38.66%	220
Addressing food insecurity	29.88%	170

# Q3: Please select the type of projects you would you like to see funded by the City of Melrose in the next three years (check as many as you would like) Continued.

Youth mental health and wellness	46.40%	264
Support for parents/care-givers of school-aged children	32.16%	183
Substance use prevention/recovery	26.89%	153
Drainage projects to reduce flooding	40.60%	231
Affordable housing	42.00%	239
Community conversations to bridge differences	20.91%	119
Public transportation	33.39%	190
Other (please specify)	27.77%	158
TOTAL		2917

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#### Question 4: Please feel free to share any other thoughts you have about community needs in Melrose. Response Word Cloud

Answered: 252

mental health snow create pandemic even residents sidewalks together great facilities focus encourage take taxes lot plan Safe go OptionS public safety town love see Also fixing kids traffic new play public live help providing fields time issues local WOrk update spaces improve areas well roads services schools one community Street Melrose survey need lights city increased better build parks seem USE know SUPPORT clean many problems people bring funding education way walk Please sports make children keep playgrounds businesses climate change improvements high school think classes place mentioned housing etc see given example downtown program COVID infrastructure conditions priority clear NOW access small businesses affordable housing

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