



CITY OF MELROSE

DEPARTMENT OF PUBLIC WORKS

Administration-Engineering-Water-Sewer-Facilities
Parks-Forestry-Highway-Sanitation-Cemetery-Fleet

Vonnie Reis, P.E.
City Engineer

City Hall, 562 Main Street
Melrose, Massachusetts 02176
Telephone - (781) 979-4172
E-mail: VReis@cityofmelrose.org

NOTICE OF WATER MAIN SHUTDOWN

On **Monday October 16, 2023**, the City of Melrose along with our contractor, Joseph P. Cardillo & Son Inc., will be shutting down the water mains in **West Highland Avenue and Henry Avenue**. **The system will be shut at approximately 8:00 AM and should be turned back on by 5:00 PM, barring any unforeseen circumstances. There will be periods of no water service during this time. The current schedule for this work will entail the following customers having no water:**

**WEST HIGHLAND AVENUE (from Main St to Cliff St)
HENRY AVENUE (from West Highland Ave to Richardson Rd)**

If you are receiving this notice but are beyond the street segments noted above, you may experience some loss of water during this work if unforeseen circumstances are encountered. You may experience periods with no water, poor pressure and possibly discoloration, especially when the water is turned back on.

DOs and DON'Ts

- **If you are experiencing low or no water pressure, do not attempt to use your water during this period of time.**
- **When the water is turned back on, turn your cold water on first, preferably in a tub, and let it run until it is clear.**
- Do not run your hot water or use your dishwasher until the water is clear.
- Do not use your washing machine during or immediately after the shutdown -- your clothes may become stained. If they do, do not wash them again. Call the Public Works office and we will provide you with a product that will most likely take the rust off your clothes.
- Although the water is safe to drink, please avoid drinking the water if it is discolored.
- We do not recommend it, but you may flush your toilet; however, when the water is turned on you will need to flush several times to clear the discolored water from the toilet tank.
- If you use your hot water when the water is discolored, you may have to completely flush the hot water tank to clear out the discoloration and there is a possibility that you may damage the hot water heater.

If you have questions or concerns about access to water, please call the Melrose DPW Engineering Division at 781-979-4172. For water issues after normal working hours, please call the Melrose Police Department at 781-665-1212.

Thank you for your patience during this important work.