



IMPORTANT NOTICE

Dear Resident:

Granite Inliner, LLC is under contract with the City of Melrose to perform sanitary sewer "cured-in-place" rehabilitation of the existing mainline sewers. This is an entirely "trenchless" process which will minimize root and water infiltration problems, and provide a more structurally sound pipe without the need for excavation. A liner will be inserted into the existing sewer pipe through manholes located in the street outside your home. The liner will then be "cured-in-place" to form a pipe within a pipe. During this process, your sanitary sewer service will be interrupted for approximately eight (8) hours.

Prior to the lining process, high pressure sewer cleaning will be performed. If a sewer trap or plumbing fixture is defective, backwash from the sewer cleaning procedure could be directed into your home through a plumbing fixture (toilet, sink, etc.). To help minimize the backwash, please keep all toilet seat lids closed. If this occurs, please contact the phone numbers below.

It is critical that during this eight (8) hour period you minimize your water use. We ask that you eliminate such activities as laundry, dishwashing, and showers during the time specified for construction. **You may flush your toilet when necessary.** Any sump pumps connected to the sewer system must be disconnected and/or discharged elsewhere to avoid damage to our liner, or backups in your basement. **Failure to follow these instructions may cause a sewer backup in your home. Please remember that your water will not be turned off, but your wastewater will not be able to exit your home as it normally would.**

Our product does create an odor (glue or fiberglass odor) that can get into your home for several different reasons, for example, clogged or improper plumbing vent, dry sink traps or in some older homes floor drains that are hooked directly into your sewer lateral. To help prevent the odor, we suggest to pour 1 gallon of water into every floor drain, laundry tub, bath and shower, sink drains. A wet towel over shower, floor drains, etc. can also be an effective barrier to prevent odors. If you detect an odor please ventilate your home by opening a window, and contact the phone numbers below. The odor is not harmful and will dissipate quickly.

The scheduled date for this activity is _____

You will be notified again before work begins on the pipe serving your home.

For general information regarding the construction project please contact the sub-contractor Granite Inliner, LLC at (800) 655-1171. In the event of a sewer emergency, Granite Inliner, LLC Superintendent Andrew Mathison may be reached 24 hours per day, 7 days per week at 617-418-9654 and Nate Holmes, Area Manager, can also be reached at 207-841-0906. Scott Dixon with the City can be reached at 781-484-6322

Sincerely
Nate Holmes

195A Norridgewock Road, Fairfield, ME 04937
Phone: 207-453-9900 Fax: 207-453-9910



CAUTION!

This is to remind you that Granite Inliner, LLC is conducting sanitary sewer repairs in your area using a trenchless, "cured-in-place" lining system. The work will be completed:

Start Date: _____ **Time:** _____ to _____

It is critical that during this eight (8) hour period you minimize your water use. We ask that you eliminate such activities as laundry, dishwashing, and showers during the time specified for construction. You may flush your toilet when necessary. Any sump pumps connected to the sewer system must be disconnected and/or discharged elsewhere to avoid damage to our liner, or backups in your basement. **Failure to follow these instructions may cause a sewer backup in your home.** Please remember that your water will not be turned off, but your wastewater will not be able to exit your home as it normally would.

Our product does create an odor that can get into older homes if the plumbing is improperly ventilated, "dry" traps not filled with water or floor drains that are hooked directly into your sewer lateral. Please note: prior to the crews arriving on your street, we suggest each resident pour 1 gallon of water into every floor drain, laundry tub, bath tub and shower drain fill any "dry" traps. This will help prevent any odor from entering your home. If you detect an odor please contact the phone numbers below.

For general information regarding the construction project please contact Granite Inliner, LLC at 800-655-1171. In the event of a sewer emergency, Granite Inliner, LLC Superintendent Andrew Mathison may be reached 24 hours per day, 7 days per week at (617) 418-9654 or contact Nathan Holmes, Area Manager at 207-841-0906. Scott Dixon with the City can be reached at 617-484-6322.

Thank you for your Cooperation.