



CITY OF MELROSE

DEPARTMENT OF PUBLIC WORKS
*Administration & Engineering–Water–Sewer–Facilities
Park & Forestry–Highway–Sanitation–Cemetery–Fleet*

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NOTICE OF WATER MAIN SHUTDOWN

On **Monday, October 26th**, the City of Melrose will be performing a water main shutdown in the neighborhood surrounding portions of Swains Pond Ave and Maple Terrace to allow water main improvements to be performed in conjunction with the Patrick's Place subdivision off of Swains Pond Avenue. Water work will be performed by R.R. Iovino, Inc., a contractor working for the developer. **The system will be shut down at approximately 9:00 a.m. and should be turned back on by 4:00 p.m. barring any unforeseen circumstances. There will be periods of no water service during this time. The current schedule for this work will entail the following customers having no water, depending on the progress of the work:**

**SWAINS POND AVENUE FROM MAPLE TERRACE TO MALDEN
MAPLE GROVE STREET
MAPLE TERRACE
HILLSIDE PARK
IRESON COURT
HEMENWAY AVENUE**

If you are receiving this notice but are beyond the street segments noted above, you may experience some loss of water during this work if unforeseen circumstances are encountered. We advise all residents to draw a tub of water and/or fill some pots or water bottles for use during the shutdown. You may experience periods with no water, poor pressure and possibly discoloration, especially when the water is turned back on.

DOs and DON'Ts

- **If you are experiencing low or no water pressure, do not attempt to use your water during this period of time.**
- **When the water is turned back on, turn your cold water on first and let it run until it is clear.**
- Do not run your hot water or use your dishwasher until the water is clear.
- Do not use your washing machine during or immediately after the shutdown -- your clothes may become stained. If they do, do not wash them again. Call the Public Works office and we will provide you with a product that will most likely take the rust off your clothes.
- Although the water is safe to drink, please avoid drinking the water if it is discolored.
- We do not recommend it, but you may flush your toilet; however, when the water is turned on you will need to flush several times to clear the discolored water from the toilet tank.
- If you use your hot water when the water is discolored, you may have to completely flush the hot water tank to clear out the discoloration and there is a possibility that you may damage the hot water heater.

If you are experiencing an issue during the course of the work, please speak to either developer Sean Szekely or a representative from Iovino onsite.

Thank you for your patience during this important work.