

CITY OF MELROSE

Melrose Park Commission
100 Slayton Road
Melrose, MA 02176



January 10, 2024

Dear Golfer:

The Melrose Park Commission has established the following rates & policies for the 2024 season.

- **CHANGES FOR THE 2024 SEASON:**
 - Non-resident season passes increased 8% in line with market.
 - Resident season passes represent a 25% discount off the non-resident passes.
 - Resident contract tee time fee is a 15% discount off non-resident fee.
 - Resident daily rates are adjusted to ~15% off the non-resident rates.
 - Carts increased \$1.00
- **A PHOTO ID MUST ACCOMPANY ANY RESIDENT OR SENIOR MEMBERSHIP PURCHASE**

Included in this packet are.

- 2024 Season Pass Rates and Fees
- Golf Course Policies and Procedures
- Season Pass Application

Sagamore Golf Inc. is in the second year of a five year contract with the City Of Melrose which started January 1, 2023 and runs until December 31, 2027

A complete list of all the policies related to Mount Hood Golf Course is attached for your review.

Please note all season pass applications and payments including junior season pass applications, are due by Friday, April 5, 2024. Late applications will be handled on a first come first served basis up to 300 passes.

PRIVILEGES AND RESTRICTIONS

1. **An individual applying for a resident season pass** will be required to provide proof of residence in the City of Melrose to Sagamore Golf Inc. and /or the City prior to receiving his or her season pass card. Season Pass holders may be required to scan their Season Pass card at time of check in.
2. **Season Pass fees** cover greens fees only; cart fees are not included.
3. **Weekday only Season Passes** are valid Monday thru Friday. They are not valid on holidays or during times blocked out for tournaments.
4. **Junior weekday only Season Passes** are valid Monday thru Friday, 10:00 AM – 3:00 PM. Junior Season Pass holders may reserve starting times 24 hours in advance of play. Junior Season Passes are not valid on holidays or during times blocked out for tournaments. Parents/guardians are required to check course availability prior to dropping off junior Season Pass holder.

5. **Full Season Passes** are valid Monday thru Sunday and holidays. They are not valid during times blocked out for tournaments.
6. **Family Season Passes** are open to two family members, living in the same household, who are age 18 or older.
7. **Tee times** are recommended, especially for weekend play. With the exception of Junior Season Pass holders, Season Pass holders are permitted to reserve starting times up to six days in advance. All Season Pass holders must check-in with the Pro Shop prior to their round(s).
8. **Alcohol:** Alcoholic beverages not sold on the premises are NOT permitted on the golf course. Alcoholic beverages are NOT permitted in the park or in the parking areas. Violation of this policy may lead to revocation of season pass and/or expulsion from the course.
9. **Golf carts** are not allowed on public roads or in parking lots with the exception of the following crossing areas: Clubhouse to the 1st tee, 5th green to the 6th tee, and 17th green to the 18th tee.
10. The Park Commission reserves the right to suspend or terminate the Season Pass of any individual who violates these privileges and restrictions as well as any other policy.
11. **Mt Hood Golf Course will enforce a Tee-Time No-Show Policy.** It's important that our customers understand just how much of an impact 'No-Shows' have on a business that relies on timely reservations and patron 'flow'. Every single tee-time at Mt Hood translates directly to revenue, and when we continually see wasted (empty) tee-times due to 'No-Shows', that becomes lost revenue.

Here's How the No-Show Policy will Work.

- ❖ A valid credit card will be required for all tee time reservations (credit card information will be stored safely & securely within our POS system)
- ❖ **Important!** Please understand that player green fees will NOT be charged to the required credit card, and each player will be able to pay for their own green fees individually when they check-in at the course --- The required credit card will only be charged in the event there are 'No-Shows' for that reservation ('No-Show Fees' are outlined below)
- ❖ All groups will need to finalize all changes or cancellations **no later than 24-hours before their tee time**
 - a. Tee-time changes/cancellations can easily be made either by logging in to your Mt Hood Tee-Time Account OR by calling the course between 8 am - 5 pm
- ❖ Once the cancellation deadline has passed, the required credit card will be charged the appropriate number of 'No-Show Fees' based on how many players 'No-Show' that reservation

No-Show Fees

- **What constitutes a 'No-Show'?** A 'No-Show' occurs when a group 1) fails to honor our 24-hour cancellation deadline AND 2) shows up to play with fewer players than they had reserved
- 'Weekday' No-Show Fee = \$8 per player that 'no-shows'
- 'Weekend/Holiday' No-Show Fee = \$13 per player that 'no-shows'
- No-Show Fees will be charged to the required credit card of the individual who booked the reservation

Your Mt Hood Tee-Time Account & Assigning a Credit Card

- When booking a Mt Hood tee-time online for the very first time OR when creating your Mt Hood Tee-Time Account for the very first time, you will be required to assign a valid credit card to your Mt Hood account (our system will safely and securely store your card information so that all future reservations can be made quickly and easily)
- Please remember that you can easily cancel or adjust your tee-time (from any PC, tablet or smart-phone) by logging into your Mt Hood Tee-Time Account, as long as the 24-hour cancellation deadline has not passed!

Official link to the website: www.mounthoodgolfcourse.com

HOW TO SIGN UP FOR YOUR SEASON PASS

To apply for your Season Pass for the 2024 season, including Junior Season Passes, please return the enclosed application and payment **by Friday, April 5, 2024**. Late applications will be handled on a first come first served basis up to 300 Season Passes.

Applications can be mailed to the Mt Hood Golf Course, Attention: 2023 Memberships, 100 Slayton Road, Melrose, MA 02176.

Sincerely,

The Melrose Park Commission

Cc: The Mayor's Office, City Council, City Solicitor

CITY OF MELROSE

Melrose Park Commission
100 Slayton Road
Melrose, MA 02176



Mount Hood Golf Course

2024 Season Pass Rates, Greens Fees and Cart Fees

2024 Season Passes (Weekday Season Passes include M-F)			
Classification	Age Group	2024 Season Pass Rates	
		Melrose Resident	Non-Resident
Individual weekday only	18 to 64	\$1,253	\$1,670
Individual full (7-day)	18 and older	\$1,958	\$2,610
Family weekday only	18 to 64	\$1,995	\$2,660
Family full (7-day)	18 and older	\$2,829	\$3,772
Sr. individual weekday only	65 and older	\$1,001	\$1,335
Sr. family weekday only	65 and older	\$1,406	\$1,875
Jr. individual weekday only	17 and under	\$450	\$600
Weekend contract tee times		\$425	\$500

2024 Greens Fees				
Type of Round			*Off-Season Rates, Nov x-March 15*	
	Melrose Resident	Non-Resident	Melrose Resident	Non-Resident
	Weekday (Mon – Thurs)		Weekday (Mon – Thurs)	
9 holes	\$27	\$31	\$21	\$26
18 holes	\$43	\$50	\$36	\$42
Senior 9 holes	\$23	\$27	\$18	\$20
Senior 18 holes	\$37	\$43	\$27	\$31
Junior 9 holes	\$15	\$17	\$15	\$17
Junior 18 holes	\$30	\$32	\$30	\$32
Added 9 holes	\$16	\$19		
Add Sr. 9 holes	\$14	\$16		
	Weekend (Fri-Sun, Holidays)		Weekend (Fri-Sun, Holidays)	
9 holes	\$30	\$35	\$26	\$30
18 holes**	\$50	\$59	\$41	\$48
Added 9 holes	\$20	\$24		
Twilight rate***	\$35	\$35		
	Early bird(Mon-Thurs: open -7:30am)			
9 holes	\$21	\$24		
18 holes	\$32	\$37		
2024 Cart Fees Per Person				
9 holes	\$15.00			
18 holes	\$23.00			

*Off-Season Rates are Day after Thanksgiving – March 15

**Weekend-18 Holes are required before 1:00pm

***Weekend twilight is Fri-Sun after 5:00PM



CITY OF MELROSE

Melrose Park Commission

100 Slayton Road

Melrose, MA 02176

MELROSE PARK COMMISSION

2024 MOUNT HOOD GOLF COURSE AND MEMORIAL PARK POLICIES & PROCEDURES

Season Passes

Please see the enclosed 2024 Fee and Rate schedule. The Park Commission will accept up to 300 season passes for the 2024 golf season. Of these, a maximum of 115 will be available for Juniors. Season Passes will be accepted on a first come, first serve basis. Family Season Passes are counted as one pass. There will be a waiting list established for all applications in excess of 300. No waiting list will be established for Juniors. **All applications and payments, including junior season pass applications, are due by Friday, April 5, 2024. Late applications will be received on a first come first served basis up to 300 passes.**

All requests for refunds must be submitted in writing to the Melrose Park Commission by June 30, 2024. **Refund requests after June 30, 2024 will not be considered. Refunds will be granted due to death, serious illness or injury, or military service.** All requests must be documented by medical opinion or written military orders. **No cash refunds will be granted.** Any member granted a refund will receive a **50% credit** applicable to the following year's season pass or a gift certificate for greens fees and/or cart rentals. Season Passes which have been terminated by the Park Commission are not entitled to refunds.

Starting Times

Sagamore Golf Inc. is authorized to make an equal number of starting times available each hour to pass holders and non-pass holders.

The Inner Club will be given priority for starting times between 7:30 AM – 9:30 AM on Saturdays and 7:00 AM – 9:30 AM on Sundays.

Fridays - Sundays and holidays, 18 holes are required before 1:00PM.

Pass holders and players who arrive late for their starting time may have to forfeit their time.

Golf Carts

Golf carts are permitted only in designated areas within the course of play. All players must obey posted signs on the golf course. Golf carts are not permitted on public roadways or in the parking lots with the exception of the following crossing areas: Clubhouse to the 1st tee, 5th green to the 6th tee, and 17th green to the 18th tee. Cart privileges can be revoked at any time.

Tournaments and Golf Outings

Tournaments will be limited to weekdays. The Middlesex League is allowed to hold their annual Fall Middlesex League Shootout at Mt Hood on a date agreed upon with the Management Company.

Junior Pass Holders, Players and Minors

All junior pass holders, players or other pass holders of the public under the age of 18 are not permitted to sit at the bar inside the clubhouse snack bar (19th Hole). Furthermore, unless accompanied by a guardian over the age of 21, all junior season pass holders, players and other members of the public under the age of 18 will be prohibited from sitting in the snack bar after 5:30 PM.

The Melrose Park Commission and Sagamore Golf Inc. require all parents and guardians to check course availability prior to dropping off junior pass holders, or players. Mount Hood Golf Course and Memorial Park is an excellent resource for our City's youth however Sagamore Golf Inc. is not responsible for the supervision of junior pass holders, players or minors while using the park unless they are enrolled in a clinic or other organized activity. The Melrose Park Commission wants to continue the tradition of Mount Hood being a "junior friendly" facility without jeopardizing the safety of our City's youth. Your cooperation is appreciated.

Alcoholic Beverages

Alcoholic beverages not sold on the premises are NOT permitted on the golf course. Alcoholic beverages are NOT permitted in the park or in the parking areas. Violation of this policy may lead to revocation of season pass and/or expulsion from the course.

Rangers and staff will follow this procedure when encountering infractions on the property:

1. Individuals found drinking or in possession of alcoholic beverages not sold on the premises will be politely reminded of the alcoholic beverage policy. The individual's identity will be noted and a written warning will be issued.
2. The second time an individual is encountered violating this policy, whether it is the same day or on a later day, the individual will be given a copy of this policy, issued a written warning and be asked to sign a duplicate copy. The individual will be informed that on the next infraction, he or she will be required to leave the course immediately.
3. The third time an individual is encountered violating this policy, whether it is the same day or on a later day, he or she will be required to leave the course immediately. Police will be called if necessary. Anyone required to leave the course for this reason will not be allowed back in the future.

Pace of Play and Etiquette

In order to make your golfing experience more enjoyable, please add the following habits to your repertoire:

- Be on time for your starting time.
- Watch your fellow golfer's strokes and help look for errant golf balls.
- Be quiet while another player makes a stroke; study your putt while others are putting.
- Always keep pace with the group in front of you and limit your search for lost golf balls to five minutes.
- The player who is ready should hit when the group ahead is clear.
- Carry an extra golf ball in your pocket.
- If sharing a cart, drop your partner at his ball then continue to yours.
- Always replace divots, rake bunkers, and repair ball marks.



CITY OF MELROSE

Melrose Park Commission

100 Slayton Road

Melrose, MA 02176

MOUNT HOOD GOLF COURSE SEASON PASS HOLDER APPLICATION FORM FOR THE 2024 GOLF SEASON.

PLEASE NOTE ALL APPLICATIONS AND PAYMENTS, INCLUDING JUNIOR SEASON PASS APPLICATIONS, MUST BE RECEIVED OR POST MARKED BY FRIDAY, APRIL 5, 2024. Late applications will be handled on a first come first serve basis for up to 300 Season Pass holders.

NAME _____

ADDRESS _____

HOME PHONE # _____

SECONDARY PHONE # _____

E-MAIL ADDRESS _____

RESIDENT OR SENIOR ID (type & number) _____

JUNIOR: DATE OF BIRTH _____

PLEASE CIRCLE THE FEE(S) FOR THE SEASON PASS CATEGORY YOU ARE SELECTING BELOW:

Classification	Age Group	2024 Season Pass Fees	
		Melrose Resident	Non-Resident
Individual weekday only	18 to 64	\$1253	\$1,670
Individual full (7-day)	18 and older	\$1,958	\$2,610
Family weekday only	18 to 64	\$1,995	\$2,660
Family full (7-day)	18 and older	\$2,829	\$3,772
Senior individual weekday only	65 and older	\$1001	\$1,335
Senior family weekday only	65 and older	\$1,406	\$1875
Junior individual weekday only	17 and under	\$450	\$600
Weekend contract tee times		\$425.	\$500.

TOTAL: \$ _____

Check this box if you would prefer to receive your Season Pass packet by e-mail in the future.

I HAVE READ AND AGREE TO THE ATTACHED SEASON PASS CLASSIFICATIONS, PRIVILEGES, RESTRICTIONS AND POLICIES, INCLUDING THE REFUND POLICY.

SIGNATURE: _____ DATE: _____

Accepted forms of payment are CASH, CHECK, MONEY ORDER, VISA, MASTER CARD, DISCOVER AND AMERICAN EXPRESS. Please make checks payable to the Mt. Hood Golf Course. All applications must be mailed to: Mt. Hood Golf Course, ATTENTION: 2024 MEMBERSHIPS, 100 SLAYTON ROAD, MELROSE, MA 02176. Applications may also be hand delivered to the Mt. Hood Golf Course Pro Shop or the Parks Department office at the Mount Hood Clubhouse. Please do not mail cash.

NAME ON CREDIT CARD: _____

BILLING ADDRESS: _____

CREDIT CARD NUMBER: _____ EXP: ____ / ____ CVV#: _____

SIGNATURE: _____ DATE: ____ / ____ / ____

If you have any questions, please contact Joan Bell at jbelle@cityofmelrose.org or (781) 979-4169. Thank you.