



July 2, 2021

Repair Work on an Underground Transmission Line

Dear Neighbor,

An underground transmission line in your area is in need of emergency repairs. We will be working at locations in Melrose, MA over the next several weeks. Be assured that this work will not interrupt electric service to your property and there is no risk to public safety; all people working on the repair carry identification.

What You Can Expect

Since your property is near where the repair work will be taking place, here is important information about how we will work in the area.

- **Where:** repair activity in Melrose will take place along Howard Street near the intersection of Nelson Road and Ruggles Street.
- **What:** Construction activities for the repair work will take place in phases:
 - Setting up a safe and secure work site with cones
 - Street excavation using an excavator and a vacuum excavation truck
 - Concrete removal using an air hammer
 - At the end of each day, street plates will be placed over the excavation to safely secure the work site
- **When:** construction hours for this emergency work will be 7 a.m. to 7 p.m. Mondays through Saturdays. Work is expected to begin on Tuesday, July 6, 2021.
- **Traffic Management:** We will coordinate closely with your community on effective traffic management throughout the repair work. A map of the work zone is on the back of this letter.

Always Working to Serve You Better

Eversource is committed to being a good neighbor and doing our work with respect for you and your property. If you have questions or concerns, please **contact us** by email at projectinfo@eversource.com or by phone at 1-800-793-2202.

Sincerely,

Meredith Boericke

Project Services Manager
Eastern Massachusetts Transmission Projects

Map of work zone



84 Howard Street, Melrose

WORK ZONE

EXCAVATION

Equipment you may see



Vacuum Truck