



August 23, 2021

24-hour Repair Work on an Underground Transmission Line

Dear Neighbor,

A few weeks ago, you received notification about 24-hour repair work in your area. We will begin in the coming week continuous 24-hour work for approximately fourteen (14) days. Be assured that this work will not interrupt electric service to your property and there is no risk to public safety. All people working on the repair carry identification, and no workers will ask to or need to enter your home.

What You Can Expect

Since your property is near where the **continuous 24-hour work** will be taking place, here is important information about how we will work in the area.

- **Where:** 24-hour activity in Melrose will take place near 179 Howard Street
- **What:** 24-hour repair work will include:
 - Setting up a safe and secure work site with cones and lights
 - The installation of a temporary “shed” over the recently excavated pits where the work will be taking place
 - Use of liquid nitrogen to temporarily freeze a portion of the underground transmission line
 - Large vehicles and supplies parked adjacent to the pits to support the work
 - A generator and a light bank
 - At the end of the 24-hour work, the pit will be plated, then back-filled, and the pavement will be patched with asphalt before final restoration takes place
- **When:** continuous 24-hour work is anticipated to begin on or around Thursday, August 26, 2021. Once begun, the work will continue for up to fourteen (14) days.
- **Traffic Management:** We are coordinating closely with your community on effective traffic management throughout the repair work.
 - During daytime hours, we anticipate Howard Street to remain open to alternating traffic.
 - **Between dusk and dawn, a detour will be in place** to ensure a safe work zone. A map of the detour is on the back of this letter.
 - Driveways will remain accessible at all times.

Always Working to Serve You Better

Eversource is committed to being a good neighbor and doing our work with respect for you and your property. If you have questions or concerns, please **contact us** by email at projectinfo@eversource.com or by phone at 1-800-793-2202.

Sincerely,

Meredith Boerick

Project Services Manager
Eastern Massachusetts Transmission Projects



The below detour route will be temporarily implemented between dusk and dawn, and proper signage will be in place.



Equipment you may see



Liquid Nitrogen Tanks



Temporary "Shed"