### INJURY FILING PROCEDURES FOR DEPARTMENT HEAD/SUPERVISORS

- It is vital to document any work related injury, even if no time is lost. If the injury becomes aggravated in the future this document will be critical to process the claim in a fast and efficient manner.
- Re-injury will be treated the same way as initial injury and the same procedures should be followed.
  - **Step 1.** When an injury occurs, employee is to notify the supervisor IMMEDIATELY.
    - a. The Supervisor should notify HR within 24 hours
  - **Step 2.** Fill out Incident Report packet THOROUGHLY. It contains:
    - a. Incident Report Form- to be filled out by the employee, and also signed by the Supervisor.
    - **b. Medical Authorization-** to be signed by the employee in order to release medical info.
    - c. First Fill Form- present in the pharmacy to fill initial prescription at no cost for approved W/C
    - d. Supervisor Investigation Report to be filled out by the Supervisor to evaluate the W/C claim
    - e. Pay Options Form- employee fills out how they prefer to be paid if out on W/C
  - If the injury is severe the employee has to be seen by the Emergency Room right away. The employee will fill out the Incident report packet at a later time.
  - If the injury is not severe, the employee is required to fill out the Incident Report packet as soon as possible and hand it to the Supervisor in order for the claim to be reviewed.
  - Step 3. Submit original forms (2a, 2b, 2d, 2e) to the HR Department WITHIN 24 HOURS of injury
    - a. HR will enter the information in the Claims management system and generate a claim #
    - **b.** FutureComp will be in touch with the Employee regarding treatment, etc.
  - **Step 4.** The employee should submit within 48 hrs a **Fitness for Duty Form** filled out by the medical provider that will state:
    - **c.** Description and extent of injury
    - **d.** Form of treatment
    - **e.** Initial prognosis
    - f. Date of follow up appointment
  - Until all forms are completed and Fitness for Duty Certification is received the employee will not be placed on W/C leave. They will be paid sick time until injury is approved. Sick time will be reimbursed at that time.

# Step 5. If the injury results in 5 or more calendar days of disability (this includes weekends):

- a. HR notifies FutureComp who files First Report of Injury or Fatality (Form 101).
- b. We only have 7 days from the 5th date of disability to submit this form before incurring a fine.

## Step 6. Weekly Updates

- **a.** Employee should make themselves available for any appointments in the course of treatment.
- **b.** Employee should provide written documentation of treatment progress and appointments.
- **c.** Employee is required to contact the Supervisor on weekly basis to discuss status and progress.

# **Step 7**. Fitness for Full Duty Certification

- **a.** Prior to returning to work the employee is required to provide signed documentation from their treating Physician qualifying them to return to work without restrictions.
- b. The injured employee will not return to work until the document is received by the HR.

#### Criteria for a Valid Worker's Compensation Claim

Employee must have been accidently injured through no fault on his/her own during a period:

- 1. For which they were paid;
- 2. When they were on call; and
- 3. When they were engaged in activities consistent with and helpful to the accomplishments of the department functions.

#### **Our Third Party Administrator:**

#### **FutureComp**

12 Gill Street, Suite 5500 Woburn, MA 01801

Cheryl McCarthy, *Claims Adjuster* Cheryl.McCarthy@usi.com

PHONE: 855-874-0123 ext.12026

FAX: 610-537-1905