



City Hall, 562 Main Street  
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## **HOW TO REPORT A STREET LIGHT OUTAGE**

The City of Melrose has purchased its street light inventory from National Grid effective February 25, 2008. While Melrose Public Works is managing the street light program, reports of street lights out should be directed to the City's service contractor, Republic Electric.

### **1-800-LIGHTS ON**

An operator will take your call anytime 24/7 365 days a year. Please provide the information listed below:

- Problem – light out, light cycling on and off, light on during day, other
- Utility pole number (Pole # is typically facing street @ eye level)
- Street name, closest house number and closest cross street
- Your name, e-mail address and phone number (not required)

**Outages can also be reported on their website at:**

**<http://ndbserver.republicits.com:8081/sloutage/default2.aspx>**